

Course		
Intercultural Training		
Lecturer		
Christine Reitzer		
Expenditure of Work		
3 ECTS-Credits	Presence 30h	Self-study 60h
Exam		
- An interview		
- A presentation		
Language		
English		
Content		
<p>In many fields, social workers today have to work with different cultures, whether at a parents' evening or in a youth centre. That's why intercultural skills are vitally important.</p> <p>This intercultural training course examines different types of situations in which you need to apply cultural competence and gives you an international overview of different cultural contexts. In this course, you will learn how different cultures can complement each other in projects.</p> <ul style="list-style-type: none"> • These skills are designed to help a team establish a healthy working relationship and develop new team activities, so that the team can be supported in its understanding of other cultures. • Numerous practical exercises drawn from the everyday life of a social worker will prepare you for future interactions in a global world. • The course offers a unique blend of theory and practical application so that you are well prepared for your future work. It includes a theoretical foundation in intercultural communication, prejudice and learning styles. • The course also includes a practical overview of international leadership styles and various communication tools. • You will become familiar with the intentional use of feedback and be able to apply it in different situations. • After the course you will be able to make a valuable contribution in international teams and to participate more competently in projects. You will also be able to tailor your own team activities for your individual situations. 		
Further Reading		
<ul style="list-style-type: none"> • Beamer, L., Varner, I. (2008) Intercultural communication in a global workspace, McGrawHill: Boston. • Hernandez, R. 2012 Presenting across Cultures: Adapting your business and Sales presentations in Key markets around the world; Milton Keynes UK: Tertium Business Books. • Landis, D., Bennett, J. Bennett, M. (Hrsg). (2024) Intercultural Training Handbook, (4. Aufl.). Sage: Thousand Oaks. • Meyer, E. (2015) The Culture Map: Decoding how people think, lead and get things done across cultures, International Affairs: New York – deutsche Version von 2024 verfügbar • Reitzer, C. (2014). Erfolgreich Lehren: Ermutigen, motivieren, begeistern. Heidelberg: Springer. – online verfügbar • Schauer, G. (2024) Intercultural Communication and pragmatics, Palgrave 		

MacMillian: Cham (CH)

- *Weitere Literatur wird in der Lehrveranstaltung bekannt gegeben.*