

Teilmodul		TM-Kurzbezeichnung
Selected Issues of intercultural understanding and Social Work (Block)		
Verantwortliche/r	Fakultät	
Prof. Dr. Irmgard Schroll-Decker AOR Martin Zauner (LBA)	Angewandte Sozial- und Gesundheitswissenschaften	
Lehrende/r / Dozierende/r	Angebotsfrequenz	
Prof. Bathije Gerbeshi Zylfiu (LB)	unregelmäßig wiederholende Lehrveranstaltung	
Lehrform		
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Studiensemester gemäß Studienplan	Lehrumfang [SWS oder UE]	Lehrsprache	Arbeitsaufwand [ECTS-Credits]
5-7	2 SWS	englisch	3

Zeitaufwand:

Präsenzstudium	Eigenstudium
30 h	60 h

Studien- und Prüfungsleistung
term paper / seminar paper

Inhalte

The course explores and examines the social, cultural, and historical backgrounds of Serbia, Croatia and Kosovo. It looks at the common historical accounts, customs, dialects, faiths, and social norms that help to define the identities of the two countries. In order to facilitate students' understanding of the intricacies involved, it looks at key incidents, disputes, and geopolitical processes that have influenced their relationships. A social worker's capacity to interact with people and communities from Serbia, Kosovo, and Croatia can be considerably improved by having a thorough understanding of their social, cultural, and historical contexts. It facilitates the understanding and appreciation of cultural diversity, resulting in more appropriate and compassionate interventions.

Working in diverse cultural situations is a common task for social workers. This course equips students with the skills necessary to modify their communication styles and behaviors to conform to diverse cultural standards in order to establish rapport and foster fruitful communication with clients from a range of backgrounds. Through this course, students gain cultural sensitivity and adaptability skills, knowledge, and competences that help them traverse a variety of cultural contexts, accept cultural differences, and modify their behavior and communication style accordingly. Students examine real-world applications of intercultural competency in field of social work, business, diplomacy, tourism, and international relations, among other contexts, through case studies, discussions, and real-world scenarios. The course covers the prospects, problems, and societal issues that Serbia, Kosovo, and Croatia are currently facing. In a world where everything is connected, it promotes critical thinking about the prospects for intercultural interactions between the three countries in the future. Social workers need critical thinking skills to analyze complex situations and anticipate future challenges. This skill is crucial in developing strategies for promoting social justice, equality, and inclusion in diverse settings.

The main goal of this course is to help students acquire the intercultural competencies needed for everyday life and social work in different cultural context.

Course objectives

- 1) Learn more about the historical, social, and cultural facets of Serbia and Croatia.
- 2) Acquire intercultural competences to collaborate and communicate effectively in a variety context of social work.
- 3) Analyze and assess critically the intricate intercultural interactions between Croatia, Kosovo and Serbia.
- 4) Use intercultural competence in social work environment to promote respect and understanding between people.
- 5) Consider the value of intercultural competency for social workers in today's interconnected world.

Literatur